

ACADIS:

A Research Community Data Portal

Lessons learned from a User Centered development approach

2015 GO-ESSP

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Sample of NCAR Data Archives

We build data archives and curate data for diverse communities.

20K annual users, 300 data providers, 20K collections, 5PB, 2.5PB yearly downloads.



ACADIS

Advanced Collaborative Arctic
Data Information Service

NSF Arctic projects
Self publishing tools
Many disciplines
Long term preservation



ESGF & ESG-NCAR

Climate Data at NCAR

Climate models (CESM)
RCMs (NARCCAP)
Large data volume
Heavily accessed



RDA

Research Data Archive

Reanalysis + obs products
Subset and re-format svcs
ECMWF, ICOADS, JRA-55
Actively curated

ACADIS: Overview

Provide tools and services for NSF Arctic research data preservation and re-use



Arctic regions are changing rapidly. Research products are critical to future study.

Project Mission

- Support NSF Arctic community with data management leadership and services.
- Long term preservations and open source for NSF Arctic research data legacy.
- Educate and support researchers in meeting responsibilities of data preservation.
- Implement proven technologies for data preservation, access and discovery.

ACADIS: Overview

Multi-disciplinary data from social science to paleoclimate and oceanography



Many scientific domains, some with minimal data & metadata standards

Scientific Data Preservation

Goal: High-functioning, re-usable data by many disciplines

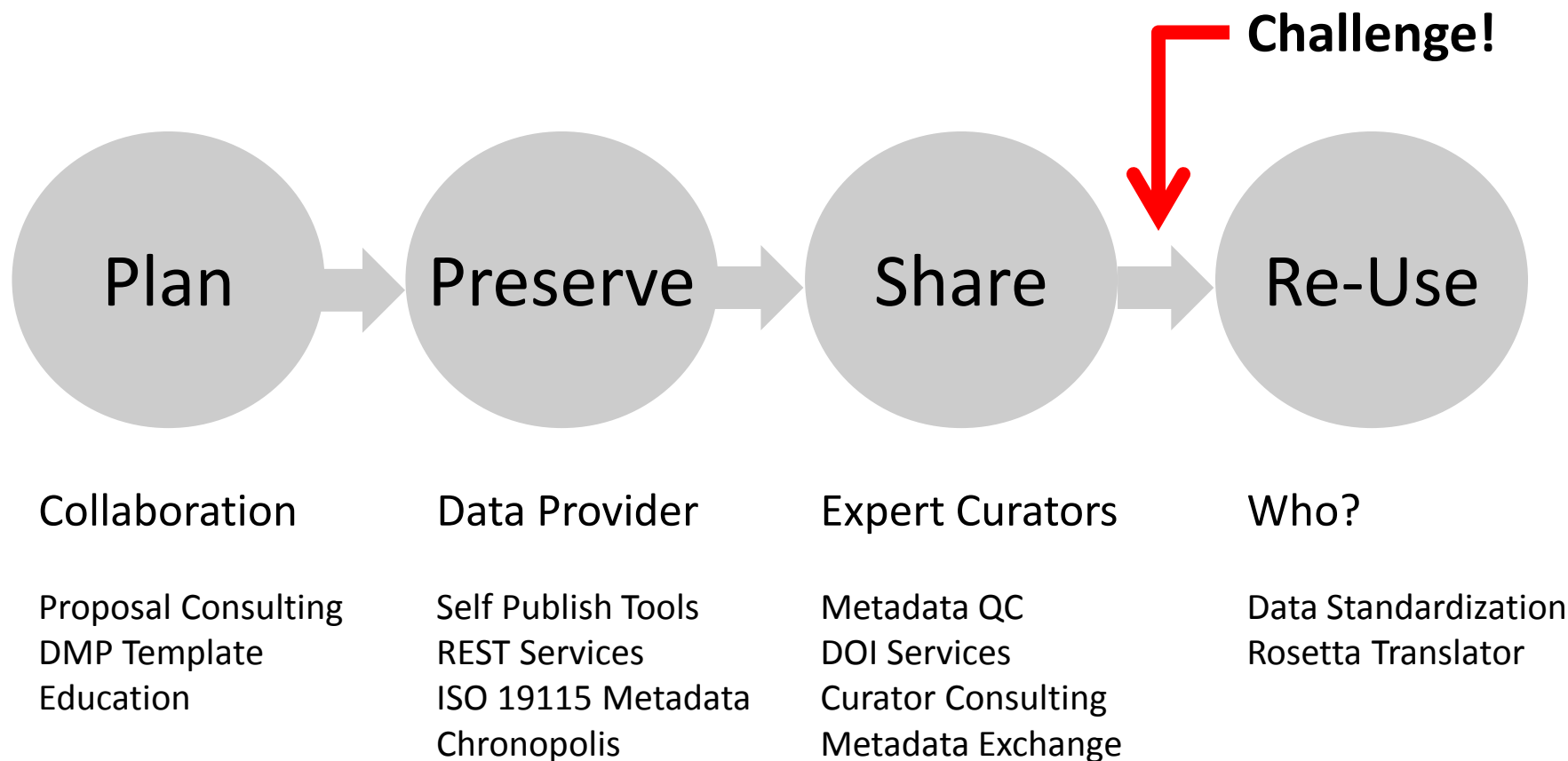
Term	Definition	Implications
Curation	Processes that add value to foster discovery and reuse	Allows others to reuse data; supports cross-disciplinary research
Preservation	Providing enough representation information to support use and interpretation by agents other than the original data producer	Ability to use own data in the future (e.g., 5 yrs out)
Archiving	Activities that enable long-term retention of digital materials (e.g., replication, fixity, identifiers, etc.)	Provides identifiers for sharing, citation, etc.
Storage	Basic physical storage with backup and restore services	Allows basic sharing

Now →

Choudhury, G. S., Palmer, C. L., Baker, K. S., & DiLauro, T. (2013, January). Levels of services and curation for high-functioning data. Presented at the International Digital Curation Conference, Amsterdam, Netherlands.

ACADIS: Scientific Data Preservation

Challenge: Realizing curation level of service for research products



Scientific Data Preservation

Challenge: Realizing curation level of service for research products



Re-Use

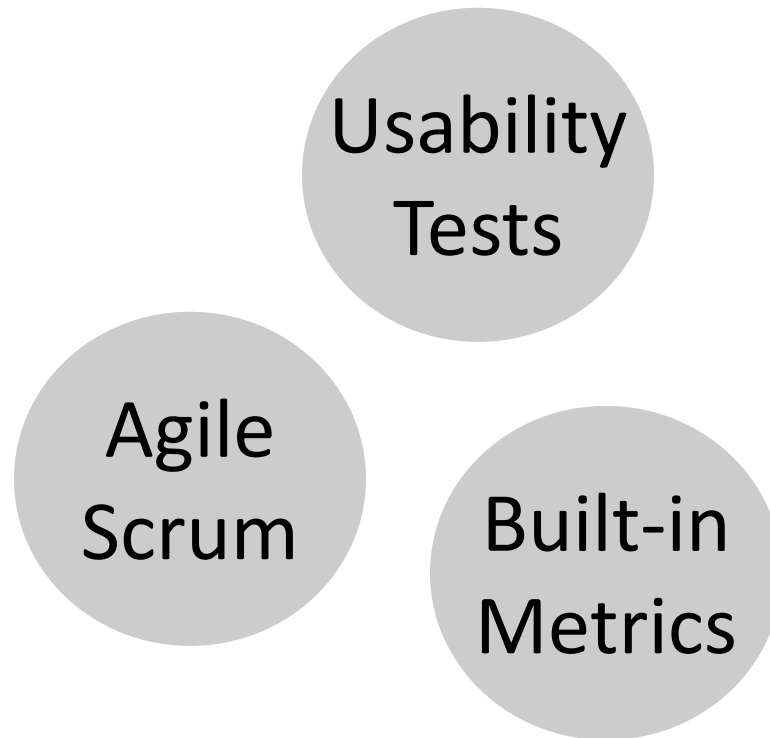
Options (require innovation):

- Motivate Data Providers
- Utilize Curation Staff
- Leverage Consumers

Data Providers != Data Consumers
... and the gap is growing

ACADIS: User Centered Development

Deliver high value first, test, measure and fail fast

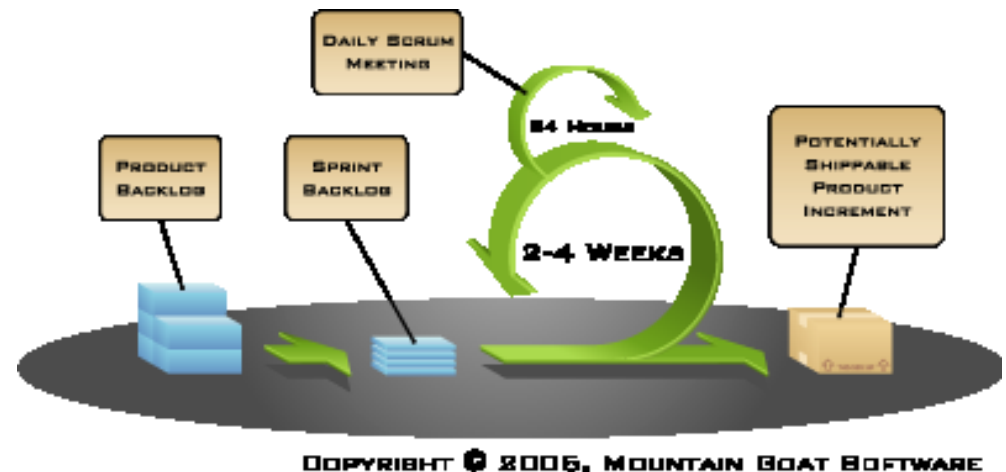


User Centered Development: Agile Scrum

Deliver high value first in small batches...

Agile processes are transformative!

- Foundation for rapid delivery of **value**.
- Focus on **what is important** build, rather than “fun”.
- Release early, release often, **release well**.
- Value is from rigorous **attention to process**.



User Centered Development: Usability Testing

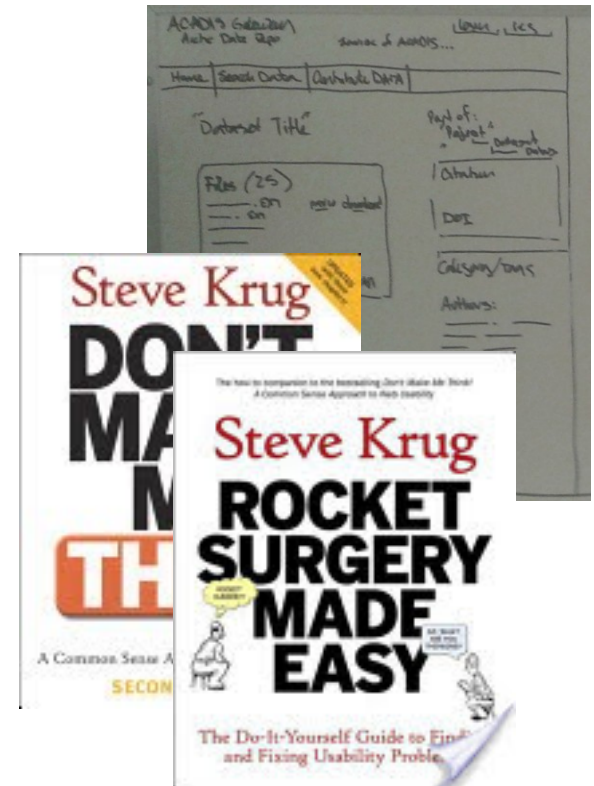
Low cost, high value learning

DIY Usability Tests are cheap with amazing return

- Do early, once a minimum viable feature is ready.
- Eye opening for developers (and product owner).
- Tests show overlooked **stumbling blocks**.
- Formal process key to gain maximum value.
- Paper prototypes work, too.
- May require consent forms.

A great usability focused site and blog:

<http://www.nngroup.com/>



User Centered Development: Measure Use

Build metrics capture into your features to see what is actually used.

Metrics are for more than funding justification

Simple Mantra: Routinely look at metrics and logging.

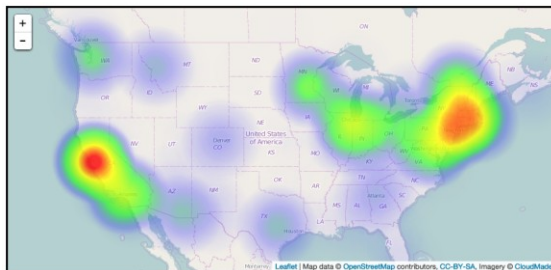
Gather as much use data as possible.

Beware “vanity metrics” and focus on current use.

Build in metrics capture on new features.

Consider “A B” testing to compare features (we don’t do this yet.)

Also use the standard tools (http logs, Google Analytics, etc.)



Wrap Up...

Science portals require innovation, user centered processes and human experts

- Testing and studying what we have is high value
- Embrace User Centered development processes
- Don't be afraid to try and fail (as long as it is efficient)
- Focus curator experts in areas where technology falls short.

Thank you!

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Funding: NSF Grant

Partners: NSIDC, NCAR: EOL, UCAR: Unidata

Questions?

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Blank Slide

Curators: Full Service Data Management

Curation experts bridge certain gaps...

- Full life cycle data management consulting.
- Data Management Plan template and guidance.
- Help desk system for communication and knowledge base.
- Direct input to product developers guides development.

However, human experts are difficult to scale...